

**1. Data Protection.**

**1.1. Processing Details.** The details of processing are:

a) The following categories of data subjects are being processed while offering the Services:

<input checked="" type="checkbox"/> customer's employees and former employees	<input checked="" type="checkbox"/> Third party contacts
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b) The following categories of personal data are being processed by Processor on behalf of Controller while offering the Services:

<input checked="" type="checkbox"/> Name, title, functions, gender, language, salutation	<input checked="" type="checkbox"/> Personal contact information (e.g. telephone, e-mail)
<input checked="" type="checkbox"/> identification number(s)	<input checked="" type="checkbox"/> Billing or payment data
<input checked="" type="checkbox"/> Photos or recordings, such as video or phone recordings	<input checked="" type="checkbox"/> Free text fields defined by the customer to provide tool labelling and assignment as well as a grouping/splitting of invoices
<input checked="" type="checkbox"/> connection data (IP address, protocols, etc.)	

c) **Special categories of personal data**

The Services are not intended to process special categories of personal data.

d) **Subject-matter of the processing**

Processing activity	Processing time
<input checked="" type="checkbox"/> Collection or registration of data	contract period
<input checked="" type="checkbox"/> Organization or structuring of data	contract period
<input checked="" type="checkbox"/> Hosting or storage of the data	contract period
<input checked="" type="checkbox"/> Adaptation or modification of the data	contract period
<input checked="" type="checkbox"/> Extraction or consultation of data	contract period
<input checked="" type="checkbox"/> Limitation (blocking) of data	contract period
<input checked="" type="checkbox"/> Usage of data	contract period
<input checked="" type="checkbox"/> Deletion or destruction of data	contract period
<input checked="" type="checkbox"/> Support and maintenance of data	contract period

**1.2. Subprocessors.** The Subprocessors engaged with the Service Provider are:

Subprocessors for all customers:

Subprocessor	Processing activity	Processing activity takes place in:	
<b>Hilti Asia IT Services Sdn Bhd</b> , Level 5, Brunsfield Oasis Tower 3, No.2 Jalan PJU 1A/7A, Oasis Square, 47301 Petaling Jaya, Malaysia ("Hilti Asia IT")	<input checked="" type="checkbox"/> Same as <b>Hilti Corporation</b>	<input type="checkbox"/> EU	<input checked="" type="checkbox"/> outside EU
<b>Hilti Corporation</b> , Feldkircherstrasse 100, 9494 Schaan, Liechtenstein ("Hilti Corporation")	<input checked="" type="checkbox"/> Collection or registration of data <input checked="" type="checkbox"/> Organization or structuring of data <input checked="" type="checkbox"/> Hosting or storage of the data <input checked="" type="checkbox"/> Adaptation or modification of the data <input checked="" type="checkbox"/> Extraction or consultation of data <input checked="" type="checkbox"/> Usage of data <input checked="" type="checkbox"/> Deletion or destruction of data <input checked="" type="checkbox"/> Support and maintenance of data <input checked="" type="checkbox"/> Limitation (blocking) of data	<input type="checkbox"/> EU	<input checked="" type="checkbox"/> outside EU
<b>Amazon Web Services, Inc. P.O.</b> Box 81226 Seattle, WA 98108-1226, USA	<input checked="" type="checkbox"/> Hosting or storage of the data	<input type="checkbox"/> EU	<input checked="" type="checkbox"/> outside EU
<b>Hilti Technology Solutions India Private Limited (HTSI)</b> , 11th floor, Vikram Monarch CTS no. 1115.a/1 Ganeshkind, Shivaji nagar, 411016 Pune, India	<input checked="" type="checkbox"/> Same as <b>Hilti Corporation</b>	<input type="checkbox"/> EU	<input checked="" type="checkbox"/> outside EU
<b>HEG</b> , Hiltistrasse 2, 86916 Kaufering, Germany	<input checked="" type="checkbox"/> Same as <b>Hilti Corporation</b>	<input checked="" type="checkbox"/> EU	<input type="checkbox"/> outside EU
<b>Hilti Befestigungstechnik AG</b> , Grünaustrasse 1a, 9470 Buchs, Switzerland	<input checked="" type="checkbox"/> Same as <b>Hilti Corporation</b>	<input type="checkbox"/> EU	<input checked="" type="checkbox"/> outside EU
<b>Innominds Software Pvt. Ltd</b> , 6th Floor, QCity, Gachibowli, Hyderabad 500 032, AP, India	<input checked="" type="checkbox"/> Same as <b>Hilti Corporation</b>	<input type="checkbox"/> EU	<input checked="" type="checkbox"/> outside EU
<b>LogMeIn Ireland Limited</b> , Bloodstone Building, Block C, Riverside IV, 70 Sir John Rogerson's Quay, Dublin 2, Ireland	<input checked="" type="checkbox"/> Storage of the data to be able to provide support services	<input checked="" type="checkbox"/> EU	<input type="checkbox"/> outside EU
<b>ServiceNow BV</b> , Hoekenrode 3, 1102 BR Amsterdam, Netherlands	<input checked="" type="checkbox"/> Storage of the data to be able to provide support services	<input checked="" type="checkbox"/> EU	<input type="checkbox"/> outside EU
<b>Trimble Information Technologies India Private Limited</b> , A-North Block, 9th Floor, Tidel Park Taramani Chennai, TamilNadu 600113, India	<input checked="" type="checkbox"/> Same as <b>Hilti Corporation</b>	<input type="checkbox"/> EU	<input checked="" type="checkbox"/> outside EU
<b>Trimble Navigation Limited</b> , 835 Stewart Drive, Sunnyvale CA UA 94085, USA	<input checked="" type="checkbox"/> Support and maintenance of data	<input type="checkbox"/> EU	<input checked="" type="checkbox"/> outside EU
<b>GlobalLogic Worldwide Ltd</b> , 1741 Technology Drive, Suite 400, San Jose, California 95110	<input checked="" type="checkbox"/> Same as <b>Hilti Corporation</b>	<input type="checkbox"/> EU	<input checked="" type="checkbox"/> outside EU

<b>Atlassian</b> , Level 6 341 George Street, Sydney, NSW 2000 Australia	<input checked="" type="checkbox"/> Storage of the data to be able to provide support services	<input type="checkbox"/> EU	<input checked="" type="checkbox"/> outside EU
<b>Didomi Sas</b> , Domaine des Entrepreneurs, 75 Rue de Richelieu, 75002 Paris, France	<input checked="" type="checkbox"/> Storage of the data to be able to provide support services	<input checked="" type="checkbox"/> EU	<input type="checkbox"/> outside EU
<b>Microsoft Azure Cloud Service: SQL Managed Instance</b> , Western Europe	<input checked="" type="checkbox"/> Storage of the data to be able to provide support services	<input checked="" type="checkbox"/> EU	<input type="checkbox"/> outside EU
<b>Infoguard</b> , Lindenstrasse 10, 6340 Baar, Switzerland	<input checked="" type="checkbox"/> Storage of the data to be able to provide support services	<input type="checkbox"/> EU	<input checked="" type="checkbox"/> outside EU
<b>WalkMe</b> , AWS EU Frankfurt Region (EU-Central-1)	<input checked="" type="checkbox"/> Collection or registration of anonymized WalkMe usage data <input checked="" type="checkbox"/> Hosting or storage of the anonymized data	<input checked="" type="checkbox"/> EU	<input type="checkbox"/> outside EU

Subprocessors for customers in the respective countries:

<b>Subprocessor</b>	<b>Processing activity</b>	<b>Processing activity takes place in:</b>	
<b>Hilti Asia Ltd.</b> 701-704, 7/F, Tower A, Manulife Financial Centre, 223 Wai Yip Street, Kwun Tong, HK-Kowloon, Hong Kong for customers domiciled in: <u>Hong Kong, Australia, New Zealand, Japan, China, Korea, Taiwan, Singapore, Philippines, Malaysia, Thailand, Indonesia, Vietnam, India</u>	<input checked="" type="checkbox"/> Support and maintenance of data	<input type="checkbox"/> EU	<input checked="" type="checkbox"/> outside EU
<b>Hilti CR spol. s r.o.</b> Uhrinevska 734, P.O. Box 29, CR-25243 Prag-Pruhonice for customers domiciled in: <u>Czech Republic, Slovakia, Hungary, Estonia, Latvia, Lithuania</u>	<input checked="" type="checkbox"/> Support and maintenance of data	<input checked="" type="checkbox"/> EU	<input type="checkbox"/> outside EU
<b>Hilti Deutschland AG</b> , Hiltistrasse 2, 86916 Kaufering, Germany for customers domiciled in: <u>Austria, Germany, Liechtenstein, Switzerland, Netherlands, Poland</u>	<input checked="" type="checkbox"/> Support and maintenance of data	<input checked="" type="checkbox"/> EU	<input type="checkbox"/> outside EU
<b>Hilti Emirates L.L.C.</b> , Dubai Investment Park, Dubai, United Arab Emirates for customers domiciled in: <u>United Arab Emirates, Qatar, Turkey, South Africa, Saudi Arabia, Bahrain, Kuwait, Oman, Morocco, Algeria</u>	<input checked="" type="checkbox"/> Support and maintenance of data	<input type="checkbox"/> EU	<input checked="" type="checkbox"/> outside EU
<b>Hilti France SAS</b> , 126 rue Gallieni, 92100 Boulogne Billancourt, France for customers domiciled in: <u>France, Monaco, Spain, Belgium, Luxembourg, Portugal</u>	<input checked="" type="checkbox"/> Support and maintenance of data	<input checked="" type="checkbox"/> EU	<input type="checkbox"/> outside EU
<b>Hilti (Gt. Britain) Ltd.</b> 1 Trafford Wharf Road Trafford Park GB-M17 1BY Manchester, UK for customers domiciled in: <u>Great Britain, Ireland, Sweden, Denmark, Finland, Norway</u>	<input checked="" type="checkbox"/> Support and maintenance of data	<input checked="" type="checkbox"/> EU	<input checked="" type="checkbox"/> outside EU
<b>Hilti, Inc.</b> , Hilti North America Corporate Headquarters, 7250 Dallas Parkway, Suite 1000, US-Plano, TX 74146, USA for customers domiciled in: <u>United States, Canada, Puerto Rico</u>	<input checked="" type="checkbox"/> Support and maintenance of data	<input type="checkbox"/> EU	<input checked="" type="checkbox"/> outside EU
<b>Hilti Mexicana, S.A.</b> De C.V., Avenida Jaime Balmes 8, Polanco, Polanco I Secc, 11510 Ciudad de México, CDMX, Mexico for customers domiciled in: <u>Mexico, Columbia, Chile, Argentina, Brazil</u>	<input checked="" type="checkbox"/> Support and maintenance of data	<input type="checkbox"/> EU	<input checked="" type="checkbox"/> outside EU
<b>Hilti Distribution Ltd</b> , 141402 Moscow region, Khimki, Russia Leningradsкая st. 25 1 Business center "Mebe One"   Floor 14 for customers domiciled in: <u>Russia, Kazakhstan, Belarus, Ukraine</u>	<input checked="" type="checkbox"/> Support and maintenance of data	<input type="checkbox"/> EU	<input checked="" type="checkbox"/> outside EU
<b>Hilti Italia S.p.A.</b> Piazza Montanelli 20 IT-20099 Sesto San Giovanni (Milano), Italy for customers domiciled in: <u>Italy, Vatican, San Mario, Romania, Bulgaria, Slovenia, Greece, Israel</u>	<input checked="" type="checkbox"/> Support and maintenance of data	<input checked="" type="checkbox"/> EU	<input type="checkbox"/> outside EU
<b>Softline</b> , Derbenevskaya emb. 7, Building 8, Business Quarters "Novospassky", Moscow, Russia, 115114 for customers domiciled in: <u>Russia</u>	<input checked="" type="checkbox"/> Hosting or storage of the data	<input type="checkbox"/> EU	<input checked="" type="checkbox"/> outside EU